

ECS Configuration Change Request

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Page(s)

1. Originator Kate Dowling	2. Log Date: 4/15/00	3. CCR #: 00-0429	4. Rev: -	5. Tel: (303) 492-6742	6. Rm #: 252	7. Dept. NSIDC
8. CCR Title: NSIDC requests that a Resource Log schema be created in the Remedy Trouble Ticketing System, similar to EDC's.						
9. Originator Signature/Date			10. Class II	11. Type: CCR	12. Need Date: 4/17/00	
13. Office Manager Signature/Date			14. Category of Change: Initial ECS Baseline Doc.		15. Priority: (If "Emergency" fill in Block 28). Routine	
16. Documentation/Drawings Impacted:			17. Schedule Impact:		18. CI(s) Affected:	
19. Release Affected by this Change: 5A		20. Date due to Customer: 4/17/00		21. Estimated Cost: None - Under 100K		
22. Source Reference: <input type="checkbox"/> NCR (attach) <input type="checkbox"/> Action Item <input type="checkbox"/> Tech Ref. <input type="checkbox"/> GSFC <input type="checkbox"/> Other:						
23. Problem: (use additional Sheets if necessary) A Resource Log schema needs to be created in the Remedy Trouble Ticketing System. We want to use the Resource Log to provide an on-line way for Operations and User Services staff to record unplanned anomalies during daily operations at NSIDC.						
24. Proposed Solution: (use additional sheets if necessary) Create a "Resource Log" schema to store logs separate from the baselined RelB-Trouble Tickets schema.						
25. Alternate Solution: (use additional sheets if necessary) Write numerous trouble tickets for every single anomaly of the system.						
26. Consequences if Change(s) are not approved: (use additional sheets if necessary)						
27. Justification for Emergency (If Block 15 is "Emergency"):						
28. Site(s) Affected: <input type="checkbox"/> EDF <input type="checkbox"/> PVC <input type="checkbox"/> VATC <input type="checkbox"/> EDC <input type="checkbox"/> GSFC <input type="checkbox"/> LaRC <input checked="" type="checkbox"/> NSIDC <input type="checkbox"/> SMC <input type="checkbox"/> AK <input type="checkbox"/> JPL <input type="checkbox"/> EOC <input type="checkbox"/> IDG Test Cell <input type="checkbox"/> Other						
29. Board Comments: <i>Intended as DKE info only - No perceived ECS impact.</i>			30. Work Assigned To:		31. CCR Closed Date:	
32. EDF/SCDV CCB Chair (Sign/Date):			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS			
33. M&O CCB Chair (Sign/Date): <i>W B. [Signature] 18 Apr 00</i>			Disposition: <u>Approved</u> App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS			
34. ECS CCB Chair (Sign/Date):			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ESDIS			

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